**NSWRL Blue Shield**

**Rouse Hill Rhinos JRLC Media & Communications Policy**

As at 1st April 2020

1. **Overview**

The Rouse Hill Rhinos JRLC Media Policy details processes through which Rouse Hill Rhinos JRLC staff and volunteers (including Board of Directors, players, coaches and officials) are aware of the processes and understand their obligations when representing the organisation to any form of media in a variety of circumstances.

In accordance with this Policy, media agencies and those employed by media agencies should have an understanding of the processes which are designed to ensure the Rouse Hill Rhinos JRLC and media agencies can collaborate effectively and efficiently.

The Media and Communications Officer of the Rouse Hill Rhinos JRLC will ensure the organisation’s media commitments, responsibilities and special requests are managed with equal consistency.

* 1. **Purpose**

The Media Policy ensures all internal and external (including media) parties are aware of the procedures of the Rouse Hill Rhinos JRLC when it comes to making a request for public comment for television, radio, print and internet mediums.

It has been developed to ensure consistency and accuracy of the message/ information provided to the media; and to ensure all media requests are treated equitably and in a timely manner that allows deadlines to be met where possible.

1. **Process**

Rouse Hill Rhinos JRLC intends to deliver desirable, streamlined outcomes for all parties by conducting all media liaison via a central point of contact.

Therefore, all media requests are to be directed to the Media and Communications Officer, which will recommend the appropriate spokesperson and manage the process. All NSWRL JRL Clubs are bound by the NSWRL Junior Rugby League Policies and Procedures Manual, and all external Media Enquiries should be referred on to the NSWRL Head of Public Affairs and communicated to the NSWRL Community Football Unit.

The Media and Communications Officer reserves the right to refuse a request if the appropriate *channels are not followed.*

*The Media and Communications Officer will be available to make comment on the following:*

* *General information*
* *Promotional activities*
* *Rouse Hill Rhinos JRLC Events.*

*The Media and Communications Officer will also delegate media requests on the following issues where appropriate:*

* *Club/ State League matters*
* *Football – Competitions, Pathways Programs and Participation*
* *Commercial*
* *Critical Incidents (refer Crisis Management documents).*

**Media Communication**

* 1. **Media Releases/ Updates**

The Rouse Hill Rhinos JRLC will issue media releases as required via the Rouse Hill Rhinos JRLC email database.

* 1. **Media Requests**

All requests for interviews should go through the Media and Communications Department in the first instance.

* 1. **Issues**

All issues will be dealt with in a timely manner.

Please refer to the NSWRL Crisis Management documents for correct procedure and protocol.

1. **Media Contacts**

All media enquiries should be directed to:

Rowena Mezzomo

Media and Communications Officer

Phone - 0414 461712

Email - [secretary@rousehillrhinos.com.au](mailto:secretary@rousehillrhinos.com.au)